

GET BIG VALUE

 Charter
Business

WORK EFFICIENTLY

**Charter Business® Fiber Solutions.
Crucial for anything that's mission critical.**

GROW MORE QUICKLY

ADAPT EASILY

WORRY LESS

Help your business operate at its best with customized Fiber solutions from Charter Business.

Whether it's downloading large files in an instant, connecting multiple offices seamlessly or running cloud-based applications more efficiently, Charter Business Fiber Solutions ensures your most critical business needs are met. We offer the advantage of a powerful, enterprise-level network exclusively managed and operated by us.

- » **Big Value**—Charter Business delivers more bandwidth for your money
- » **Perfect Fit**—We offer custom-designed fiber-optic data networks, with the features your business needs to connect your wide area network (WAN)
- » **Ultra-Reliable**—Our state-of-the-art business network is dedicated—ensuring consistent performance and enabling you and your employees to work seamlessly across single or multiple locations
- » **Worry-Free**—Charter Business Fiber Solutions ensures your essential data and information gets transmitted and received without fail, which frees you up to focus on growing your business



Our reliable, scalable, affordable Fiber solutions include:

Fiber Internet:

Dedicated symmetric Internet access with a wide range of incremental speeds that seamlessly interfaces with your local area network.

Fiber Data Networking:

Connect two or more locations in either point-to-point, point-to-multipoint or any-to-any (mesh) configurations through a redundant, reliable network.

- » Optical Ethernet: Ultra-fast Layer 2 WAN connectivity for IP Telephony, large file transfer, video services, other technologies
- » Optical Transport: Secure, private TDM, SONET, or Wavelength services fiber ideal for high-capacity data transport

Charter Business Ethernet:

Copper-based Ethernet service that provides seamless connectivity with Optical Ethernet endpoints. A cost-effective alternative to fiber.

Voice Trunk T1-PRI:

Designed to support call centers and businesses that require high-volume calling capacity through a single T1 or multiple T1s. Interfaces with your PBX and other systems.

"Before Charter, our infrastructure was frame-relay and loaded with latency. Charter Business's fiber service brought one millisecond ping times to all branches. With scalable, price conscious bandwidth; great engineering support; and outstanding up-time I give our Charter Fiber business relationship five stars!"

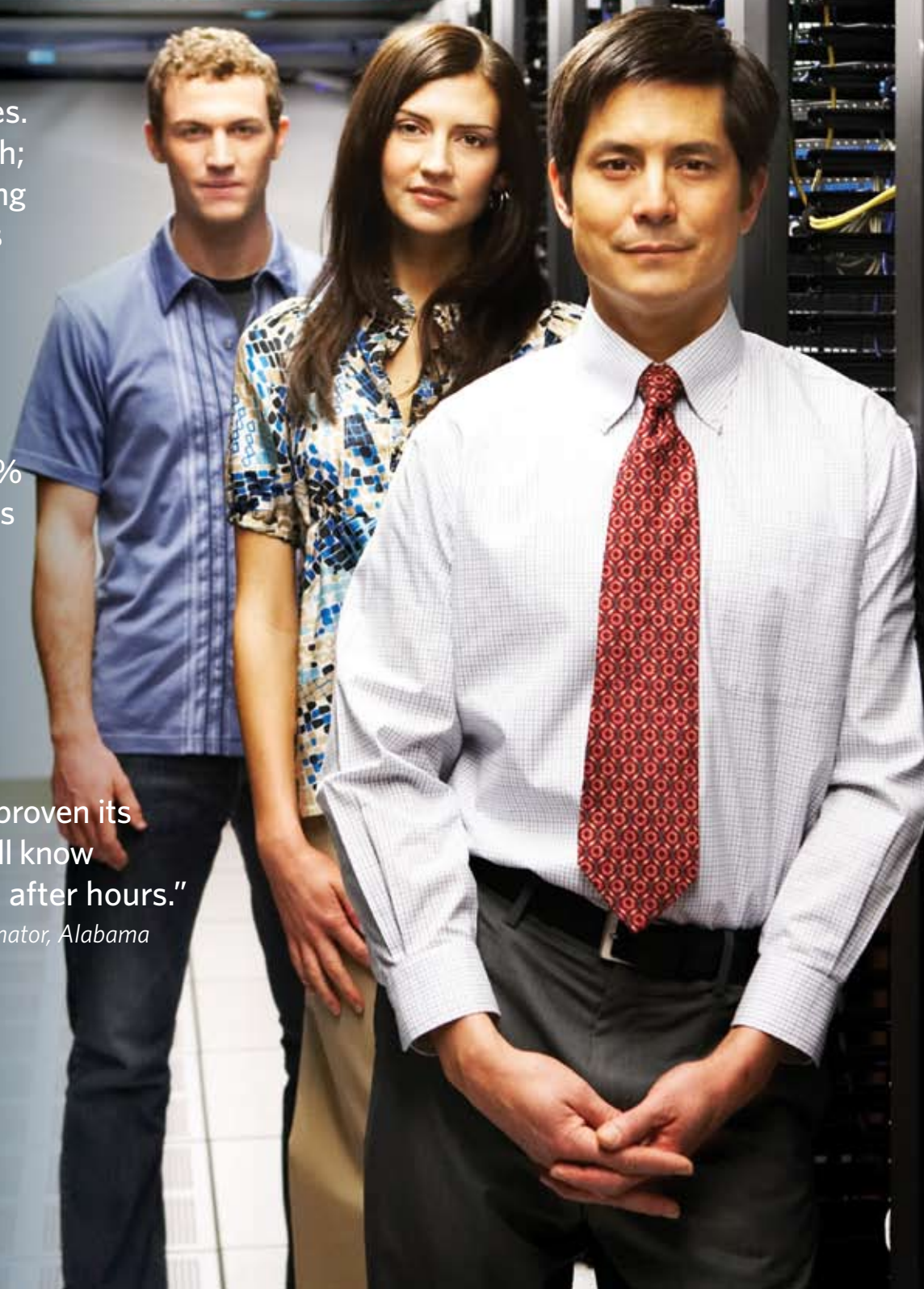
-Mike M., System Administrator, Oregon

"Our Epic systems uptime has been 99.98% over the last 3 years. Our Charter Business network has a lot to do with this up time."

- David S., Information Technology Manager, Wisconsin

"They offer a fiber-optic network that has proven its reliability. Sometimes Charter Business will know about a problem before we do, even if it is after hours."

-Dr. Angela G., District Curriculum and Technology Coordinator, Alabama



VALUE.

Get more of the fiber features your business needs:

Charter Business Fiber Solutions deliver powerful, cost-efficient services to help your business connect with customers and vendors more easily than ever:

- » Get the bandwidth your business needs without paying more than you should
- » Bundle Fiber Internet or Ethernet WAN services with Voice Trunk T1-PRI and save even more on our other Charter Business services

FLEXIBILITY.

Go further with fiber solutions built around your business:

No matter how quickly your networking needs change, we can accommodate your every request:

- » Scalable bandwidth in increments of 1Mbps can be implemented as your business grows
- » Speeds that are often expandable within minutes to meet your most critical data needs
- » The ability to connect multiple locations

RELIABILITY.

Worry less with a proven business-class network:

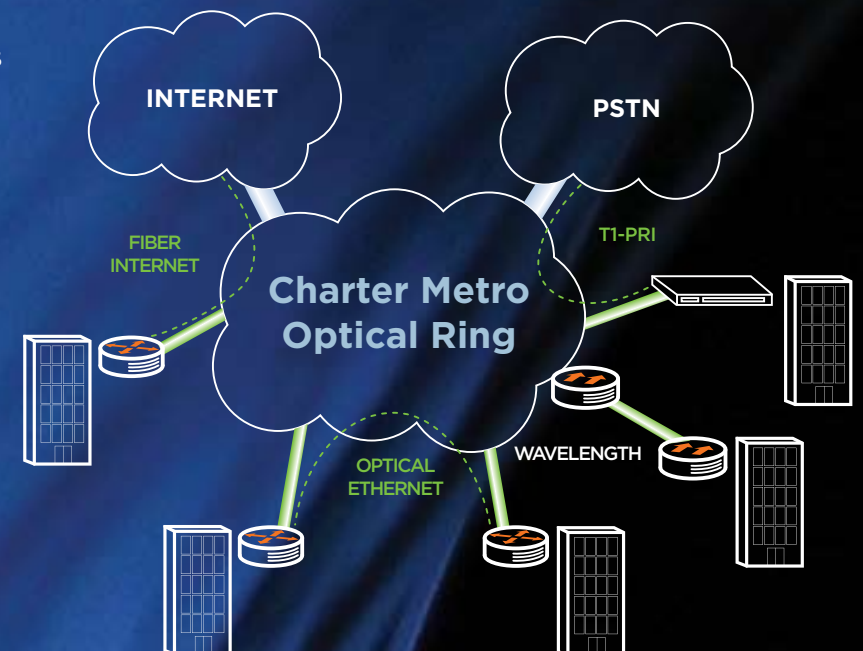
Our best-in-class network enables your business to work faster, more securely, and with fewer interruptions so you can reduce downtime:

- » An advanced business network with built-in redundancy overseen by our employees
- » Physically diverse network from the phone company routes across a footprint not owned by others
- » High-availability redundant core network
- » Synchronous data transmission for effective performance of WAN applications, including VoIP
- » Guaranteed performance with Service Level Agreements*
- » Dedicated Charter Business Network Operations Center proactively manages and monitors the core network as well as our customer networks 24/7/365

Our Fiber Service optimizes your network and addresses your business needs proactively with:

- » Locally based service team that offers support 24/7/365
- » A dedicated account executive who understands your needs and takes an active interest in finding customized solutions before and after installation
- » Rapid resolution—resulting in maximum uptime for your business

*SLA available with approved equipment only and requires local market approval.



SIMPLICITY.

Eliminate headaches with a partner who makes things easier:

With Charter Business Fiber Solutions, your business can easily track everything without the hassle of multiple network providers:

- » Greater flexibility to adjust service level across fiber products
- » A single company, single bill, and single number to call

ENHANCEMENTS.

Optimize your fiber connection and protect essential business data with customized solutions:

- » Charter Business Managed Security—Helps protect your network and data from viruses and other threats
- » Charter Business Custom Hosting—Web Hosting, Email and Hosted Exchange solutions
- » Charter Business Data Storage & Backup—Files automatically backed up and stored in a secure offsite location
- » Domain Name System (DNS) support with static IP Addresses
- » Charter Business VPN—Connects remote workers and multiple offices with virtual private network configuration and support

*To find out more about how Charter Business
Fiber Solutions can support your mission critical
business needs, call today.*

Charter-Business.com/Fiber



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